

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of August' 2024
C.G.No.39/2024-25/ Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

T. Muni Sekhar, Teachers Colony,
Mannarpoluru, Sullurpet (M),
Nellore District.

Complainant

AND

1. Dy. Executive Engineer/O/Sullurpet
2. Executive Engineer/O/Naidupeta

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

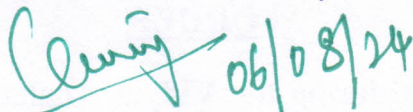
01. The complainant during the Vidyut Adalat conducted on 21.06.2024 at Sullurpet filed the complaint stating that he is residing at teachers colony and they are facing frequent low voltage problem and interruption of

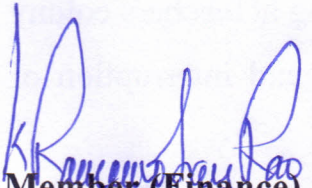


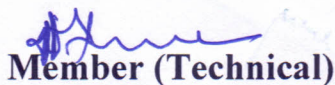
power supply. They complained several times to the respondents but in vain.

02. The said complaint was registered as C.G.No.39/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint that they enhanced the existing 100 KVA DTR with 160 KVA DTR and thereby resolved the issue of low voltage.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents and hence, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.


CHAIRPERSON


Member (Finance)
06/08/2024


Member (Technical)


Member (Independent)
6/8/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Clearing
06/08/24